CPAO/IT&Tech/e-PPO/6-Vol X (A)/8060/2021-22 /o2   04.04.2022

Office Memorandum

Subject: Facility for Central Government Civil pensioners to store Electronic PPO in Digi Locker-reg.

The Department of Pension and Pensioners' Welfare vide its OM dated 26.08.2020 (copy enclosed) has informed that Central Government Civil Pensioners can now store their electronic PPO in Digi Locker.

2.   All the pensioners may, therefore, use the facility provided by the Department of Pensions and Pensioners' Welfare and store their electronic PPO in Digi Locker.

3.   This issues with the approval of the competent authority.

Encl:-As above

(Satish Kumar Garg)
Sr. Accounts Officer (IT& Tech)

File No. 55/11/2017-P&PW (C)/E-4513
Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Pensions & Pensioners' Welfare

3rd Floor, Lok Nayak Bhavan
Khan Market, New Delhi-11003
Dated: 26.08.2020

Office Memorandum

Subject: Facility for Central Government Civil pensioners to store Electronic PPO in Digi Locker-regd.

1. It has come to the notice of this Department, that several Pensioners, over a period of time, misplace the original copies of their Pension Payment Order (PPO) which, needless to say, is a very important original document. In the absence of their PPO, these pensioners have to face innumerable hardship at various stages of their retired life. For newly retiring officials, in view of the widespread Covid-19 pandemic, it is a dilemma to physically receive hard copies of the PPO.

2. Accordingly, the Department of Pension & Pensioners' Welfare (DoPPW) has decided to integrate the electronic Pension Payment Order (e-PPO) generated through Public Financial Management System (PFMS) application of CGA(Controller General of Accounts) with Digi Locker, in order to enhance Ease of Living of Central Government Civil Pensioners. This system will enable any Pensioner to obtain an instant copy/print-out of the latest copy of his PPO from his Digi Locker account. This initiative will create a permanent record of his PPO in his Digi Locker and at the same time eliminate delays in reaching the PPO to new pensioners, as well as the necessity of handing over a physical copy.

3. This facility has been created within 'Bhavishya' software, which is a single window platform for Pensioners, right from the start of their Pension processing, till the end of the process. "Bhavishya" shall now provide an option to the retiring employees, to link their Digi-locker account with their "Bhavishya" account and obtain their e-PPO in a seamless manner.

4. The following steps are required to store e-PPO in Digi Locker:

   - Bhavishya" provides option to retiring employees for linking their Digi-locker account with "Bhavishya" to get e-PPO.
   - Above option is available to the retiree at the time of filling of retirement forms, as well as after submission of the forms

- Retiree will sign into their Digi-locker account from *Bhavishya* and authorize Bhavishya to **PUSH** the e-PPO to Digi Locker.
- As soon as e-PPO is issued, it is automatically **PUSHED** into corresponding Digi locker account and the retiree is informed about the same through SMS and Email by Bhavishya.
- To view/download the e-PPO, retiree has to log into the Digi Locker account and simply click on the link.

5. The Administrative Divisions of all Ministries/Department and attached/subordinate offices are requested to bring these instructions to the notice of all concerned for compliance.

6. This issues with the approval of the Secretary (Pension & Pensioners' Welfare).

26.8.2020
(Manoj Kumar)
Under Secretary to the Government of India

To

1. **All the Ministries/ Department, Government of India**
2. **NIC, DoPPW: for posting on website of this Department.**

Copy to: -

PPS to Secretary (Pension) – for kind information of Secretary (Pension).

PPS to JS (Pension) – for kind information of JS(P).